

Our Customers Come First

Our factory has long been focused on delivering world-class customer service. Over recent years a number of major investments have allowed the site to become a world-beater in the field of corrugated packaging, particularly in the area of high volume RRP.

Service Excellence

Focused on the fast moving consumer goods market, we realise that retailers' ever increasing demands can only profitably be achieved if our customers are able to rely on their corrugated supplier. Therefore we provide:

- Reliable deliveries – on time every time
- High volume / short runs with a rapid turnaround
- A standard lead time of 4 working days
- Standard quotations in 24 hours
- Unrivalled flexibility from our unique 24/7 working patterns
- Minimum cost solutions from our expert supply chain team
- Dedicated internal and external sales contacts

Product Quality

The key to customer service is producing packaging which is fit for purpose. To achieve this we work with:

- Advanced CAD/CAG design in-house
- Cam sample cutting in-house
- QA atmospherically controlled laboratory on site
- Sophisticated shop floor data capture system

Accreditations

- BRC/IOP
- ISO 9001-2000
- ISO 14001
- RSPH Royal Society for Public Health
- Carbon Trust Energy Efficiency

Innovation

We understand that to embrace change is fundamental to success. Our PackRight tool kit provides a framework, which DS Smith Packaging uses to work systematically with customers.

Our typical objective is to:

- lower operational, distribution and warehousing costs
- reduce waste
- increase sales, via range, availability, and satisfying consumers and/or retailers
- minimize environmental impacts

Design and Development Centre

- Boost our customers' shelf presence through RRP solutions
- Offering the opportunity to work practically in developing and boosting our customers' shelf presence through cutting-edge RRP solutions

To find out more, call us now

01977 781100

DS Smith Packaging



Corrugated Solutions

High quality, high volume, low cost conventional corrugated to the North of England. We offer regular glued cases, as well as die-cut blanks or multi point glued designs in up to 5 colour high quality post print or pre-print formats.

- Fluting B, C and E
- Key machines. Corrugator 2.5m, 4 Rapid set gluers, 1 multi-point gluer and 2 Rotary Die-Cutters
- 200 employees
- Producing in excess of 120 million m² over 24/7 362 days p.a.

Contacts

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DS Smith Corrugated Featherstone is part of DS Smith Packaging, the UK's foremost corrugated packaging manufacturer. We have the widest range of products compared to our competitors, including high volume transit cases as well as speciality, decorative and heavy duty packaging. Throughout the country our vibrant network of sheet feeding and sheet plants service the diverse needs of thousands of customers. We also provide a range of advisory services designed to extract more value from the packaging supply chain. Our international alliances allow us to offer a seamless service worldwide.

DS Smith Packaging is part of DS Smith Plc, a group with sales approaching £2bn, focused on packaging and paper.

DS Smith Packaging

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